



## How Software is Distributed to Users

Software is distributed to Sinclair students, faculty, and staff in several ways:

- College-owned PCs including lab PCs, office PCs, and laptops are imaged with a standard set of applications such as Microsoft Office, Internet Explorer, etc. This software is made available to a user after they login with their network username and password on the PC.



- Some software is distributed through the virtual App-V system. Software is assigned to users based on their roles and any courses they may be registered in or are teaching. When a user logs into a PC, the assigned software is downloaded to their PC when they run it.

**NOTE:** Software distributed through App-V may not function on every campus PC. Some applications have specific hardware requirements such as RAM, hard disk space, etc which are only available in specific locations.



- Software that can't be distributed through App-V can be installed locally on the PC's hard drive. The software may be installed locally by IT staff or by a user such as a faculty or staff member on an office PC.



Additional information about academic software applications is found at:

<http://it.sinclair.edu/index.cfm/services/student-and-guests-services/academic-technology/campus-computer-labs/academic-core-applications/>

Faculty can also submit a course software request at this link: <http://selfservice.sinclair.edu>.

Information about the 'Core' specific software applications for campus PCs is found at: <http://it.sinclair.edu/index.cfm/services/student-and-guests-services/academic-technology/campus-computer-labs/academic-core-applications/>

**For questions or additional information, contact the IT Help Desk at 937-512-HELP (4357) or at [helpdesk@sinclair.edu](mailto:helpdesk@sinclair.edu)**