

FAQs for Students about Virtual Software through App-V

1. What is App-V?

It is a software product that distributes applications virtually over the campus network to students, faculty, and staff.

2. What is virtualized software?

It is software distributed to a user or computer through the campus network without the software being installed in advance on the computer's hard drive. Virtualized applications can be delivered quickly to many different users running many different configurations, and they can be efficiently distributed based on a student's or an instructor's course schedule or on a staff member's job function.

3. How do I access the virtualized software?

Virtual applications are accessed the same way that installed applications are accessed. Log into the campus PC using your Sinclair network username and password. Shortcuts to the application will appear on the desktop or Start menu.

4. I don't see software listed that I should have access to, what do I do?

If you do not see the software listed for the course, contact your course instructor about the software.

5. Who has access to virtualized software?

Sinclair students, faculty, and staff have access to virtualized software, based on their course schedule or job function.

6. How is access to the virtualized software granted?

Access is based on a student's or an instructor's course schedule and a staff member's job function. Provisioning of applications occurs on a nightly basis.

7. Where is the virtualized software used?

The virtualized software is available in all campus labs and classrooms with Windows PCs.

8. How long do I have access to my course software?

Students will have access to run the virtual software assigned to them from seven days before the designated semester through seven days after the designated semester. For faculty, this time span is ninety (90) days.

9. What if I need access to my course software after the semester is over?

Manual assignments of software for certain instances may be granted. Contact the IT Help Desk at 937-512-HELP (4357) or at helpdesk@sinclair.edu for these requests.

10. What software is NOT distributed virtually?

The software titles listed below are part of the core Sinclair image for campus PCs and are NOT distributed virtually:

- Microsoft Office 2016
- Microsoft Internet Explorer and Microsoft Edge
- Google Chrome
- Adobe Flash Player
- Foxit Reader 9
- Equitrac Express Client

NOTE: Any Microsoft Office version other than Office 2016 will be provided virtually through App-V.

There may be additional software titles that cannot be provided virtually.

11. How can I find information about software assigned to specific courses?

Contact your course instructor.

12. I am taking a course on the Dayton campus and the course software is distributed through App-V. Will this course software also be available through App-V at other campus locations such as Courseview, Englewood, or Huber Heights?

Yes, the software should be available automatically. If it is not available at another location, contact your course instructor.