

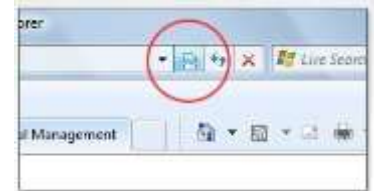


## Use Compatibility View Settings in Internet Explorer for Compatibility Issues with my.Sinclair

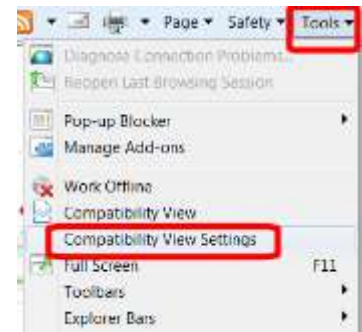
The latest or most recent versions of IE may not be compatible with the my.Sinclair.edu web portal and its associated services.

IE users should enable Compatibility View when a Sinclair web page will not load.

1. If you are using IE and a Sinclair web page will not load, click the **Compatibility view icon** in the browser address bar (it looks like a torn sheet of paper)



2. If you do not see the Compatibility view icon go to **Tools** then click on **Compatibility View Settings**.



3. You have several options to configure the setting. See the figure at right.

- A. You can enter and add the addresses of specific sites that you wish to view in compatibility view.
- B. You can also choose to include updated website lists from Microsoft or view all intranet sites to display in compatibility view or view all websites in compatibility view.
- C. Click on **Close** when you are done



For questions or additional information, contact the IT Help Desk at 937-512-HELP (4357) or at [helpdesk@sinclair.edu](mailto:helpdesk@sinclair.edu)