Why Reboot?

You may wonder why you are often asked by the Help Desk '**Have you tried to reboot your computer?'** when you are having problems with your PC.

It's not that we don't want to answer your question or fix your PC problem but it is due to the following issues:
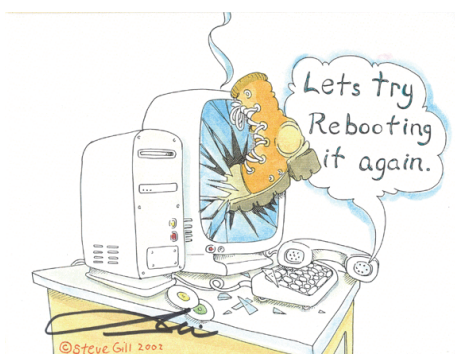
- Complexities in the Windows operating system
- Complicated relationships between Windows and any software you may be using
- Complexities in the Sinclair Administrative PC Image

In addition, all of the above factors create difficulties in recreating the error or problem you experienced

When you reboot your PC, the Windows operating systems clears all programs and services from your PC's RAM or Random Access Memory. RAM holds data that can be accessed at random when you are using your PC. By accessing RAM, your PC has an easier way to use the software and information it needs.

Rebooting your PC empties RAM and shuts down any misbehaving software or processes so your PC can start anew.

So, even though you might want to do this the next time you need to reboot your PC…..

Do this instead!!

For questions or additional information, contact the IT Help Desk at 937-512-HELP (4357) or at helpdesk@sinclair.edu